

**SECTION 1 - TO BE COMPLETED BY DENTIST**

# DENTAL EXPENSE CLAIM FORM

|  |                 |          |             |  |  |              |       |                              |  |  |
|--|-----------------|----------|-------------|--|--|--------------|-------|------------------------------|--|--|
| <b>P<br/>A<br/>T<br/>I<br/>E<br/>N<br/>T</b> | Last name       |          | First name  |  | <b>D<br/>E<br/>N<br/>T<br/>I<br/>S<br/>T</b> | Unique No.   | Spec. | Patient's office account no. | I hereby assign my benefits payable from this claim to the named dentist and authorize payment directly to him/her.<br><br>_____<br>Signature of plan member |  |
|  | Mailing address |          |             |  |  | Phone number |       |                              |  |  |
|  | City            | Province | Postal Code |  |  |              |       |                              |  |  |


For dentist's use only - For additional information, diagnosis, procedures, or special consideration.

I understand that the fees listed in this claim may not be covered by or may exceed my policy benefits. I understand that I am financially responsible to my dentist for the entire cost of the treatment. I acknowledge that the total fee of \$ \_\_\_\_\_ is accurate and has been charged to me for services rendered. I authorize release of the information contained in this claim form to my insurance company/plan administrator.

Signature of patient (Parent/Guardian) \_\_\_\_\_

Office verification / Dentist's signature \_\_\_\_\_

Duplicate form

| Date of service   |    |    | Procedure code | Int. tooth code | Tooth surfaces or units | Dentist's fee              | Laboratory charge | Total charges | Return completed form to Coughlin for processing   |  |
|---|----|----|----------------|-----------------|-------------------------|----------------------------|-------------------|---------------|--|--|
| yyyy  | mm | dd |                |                 |                         |                            |                   |               |  |  |
|   |    |    |                |                 |                         |                            |                   |               |  <p><b>COUGHLIN</b><br/>employee benefits specialists<br/><small>Coughlin &amp; Associates Ltd. is a People Corporation company</small></p> <p><b>Tel:</b> 204-942-4438 / 1-888-204-1234<br/><b>Fax:</b> 204-942-2741<br/><b>E-mail:</b> winnclaims@coughlin.ca</p> <p><b>Mailing address</b><br/>PO Box 764<br/>Winnipeg, MB R3C 2L4</p> |  |
|   |    |    |                |                 |                         |                            |                   |               |  |  |
|   |    |    |                |                 |                         |                            |                   |               |  |  |
|   |    |    |                |                 |                         |                            |                   |               |  |  |
|   |    |    |                |                 |                         |                            |                   |               |  |  |
|   |    |    |                |                 |                         |                            |                   |               |  |  |
| This is an accurate statement of services performed and the total fee due and payable, E. & OE. |    |    |                |                 |                         | <b>TOTAL FEE SUBMITTED</b> |                   |               |  |  |

**SECTION 2 - TO BE COMPLETED BY PLAN MEMBER**

|                         |  |                   |  |                       |  |  |                            |
|-------------------------|--|-------------------|--|-----------------------|--|--|----------------------------|
| Plan sponsor/Group name |  |                   |  | Member ID/PIN         |  |  |                            |
| Member last name        |  | Member first name |  | Member middle initial |  | Sex <input type="checkbox"/> Male<br><input type="checkbox"/> Female                           | Date of birth (yyyy/mm/dd) |
| Mailing address         |  |                   |  | City                  |  | Province   | Postal code                |
| Email address           |  | Primary telephone |  | Secondary telephone   |  | Language of correspondence <input type="checkbox"/> English<br><input type="checkbox"/> French |                            |

**SPOUSE OR DEPENDANT INFORMATION Complete only if claim is for a dependant**

|           |            |                            |   |  |   |                             |
|-----------|------------|----------------------------|---|--|---|-----------------------------|
| Last name | First name | Date of birth (yyyy/mm/dd) | Sex <input type="checkbox"/> Male <input type="checkbox"/> Female | Full-time student <input type="checkbox"/> Yes <input type="checkbox"/> No | Disabled child <input type="checkbox"/> Yes <input type="checkbox"/> No | Relationship to plan member |
|-----------|------------|----------------------------|---|--|---|-----------------------------|

**COORDINATION OF BENEFITS How to submit a claim when there are two plans**

- Send your claims to your own plan first. When you receive your explanation of benefits, send it along with copies of your receipts to your spouse's plan to claim any unpaid amount.
- Send your spouse's claims to their plan first, then send a copy of their explanation of benefits and receipts to your plan.
- Send your children's claims first to the plan of the parent whose birthday (month and day) occurs first in the calendar year.

Are any of the expenses associated with a work related incident AND eligible for workers' compensation benefits?  Yes  No  
If yes, submit these expenses to your provincial workers' compensation board.

Are any dental services provided under any other group insurance or health plan or government plan?  Yes  No  
If yes, who is the member of this other plan? Name \_\_\_\_\_ Date of birth (yyyy/mm/dd) \_\_\_\_\_ Relationship to plan member \_\_\_\_\_

If your other benefit plan is with Coughlin, do you want us to process the claim through both benefit plans?  Yes  No If yes, complete the following:

|                         |           |            |               |           |
|-------------------------|-----------|------------|---------------|-----------|
| Plan sponsor/Group name | Last name | First name | Member ID/PIN | Signature |
|-------------------------|-----------|------------|---------------|-----------|

**CLAIM INFORMATION**

- Is this claim due to an accident?  Yes  No If yes, date of accident (yyyy/mm/dd) \_\_\_\_\_ Ensure to attach the details of the accident
- Does the treatment involve the placement of a crown / bridge or denture?  Yes  No  
If yes, is this the initial placement?  Yes  No UPPER  Yes  No LOWER  Yes  No  
If no, provide the date of prior placement and attach an explanation (yyyy/mm/dd) \_\_\_\_\_

**HEALTH CARE SPENDING ACCOUNT Complete only if you have this benefit**

I confirm that I am eligible for a reimbursement of the indicated expenses under my Health Care Spending Account (HCSA). I understand that my HCSA will automatically be used to cover the expense that is not reimbursed under my group insurance plan, unless I specify below that I do not wish to use my HCSA. I understand that I must first submit my claim using the co-ordination of benefits with my spouse's plan, if applicable.  
 I do not wish to use my HCSA

**AUTHORIZATION & DECLARATION**

I authorize Coughlin & Associates Ltd. ("Coughlin") to collect, use, maintain and disclose my personal information with the following persons, organizations or parties: health care providers; companies affiliated with Coughlin; financial institutions; government agencies; insurance companies and their reinsurers and/or service providers; employers or former employers; my local union; plan trustees and auditors for the purposes of plan administration, audit, assessment, investigation, claim management, underwriting and for determining plan eligibility (as applicable). When providing personal information for my spouse and/or dependants, I confirm that I am authorized to act on their behalf. I agree that a photocopy or electronic copy of this form is as valid as the original. I certify that the information given is true, correct and complete to the best of my knowledge.

|                  |                   |
|------------------|-------------------|
| Member signature | Date (yyyy/mm/dd) |
|------------------|-------------------|

**Protecting your personal information:** Coughlin recognizes and respects every individual's right to privacy. We are committed to keeping personal information private, confidential, accurate and secure. When personal information is provided to us, we establish a confidential file that is kept in our office, or the office of an organization authorized by us. Personal information is kept in a secure environment. We limit access to personal information in your file to Coughlin staff or persons authorized by Coughlin who require access to perform their duties, to persons to whom you have granted access, and to persons authorized by law. We use the personal information to administer the plan. You may exercise certain rights of access to the personal information in your file, and where appropriate, to have inaccurate information corrected by sending a written request to Coughlin. For information on our Privacy Policy, visit our website at [www.coughlin.ca](http://www.coughlin.ca), or send a written request to our Privacy Officer by mail or by email at [privacy@coughlin.ca](mailto:privacy@coughlin.ca).